



CSS eLogix
TIME WAITS FOR NO ONE

Company Profile



WHO WE ARE

CSS eLogix is a premier, technology-driven Ecommerce Fulfillment Center dedicated to empowering online retailers with seamless, end-to-end logistics across the GCC and internationally.

We operate as an extension of your business, managing the entire fulfillment lifecycle—from factory receiving and quality control to storage, rapid picking, customized packing, and last-mile delivery. Utilizing world-class warehousing systems and advanced API integrations (Shopify, Amazon, WooCommerce, etc.), we guarantee accuracy, full scalability, and blazing-fast delivery options, including 3-hour express and same-day service. With strategically centralized fulfillment centers in the UAE, Bahrain, Qatar, and KSA, CSS eLogix removes the complexity of regional logistics, allowing you to confidently focus on business expansion.

MISSION & VISION

Our Mission

To empower e-commerce businesses across the GCC with best-in-class, technology-driven fulfillment solutions that guarantee speed, precision, and unparalleled scalability, allowing our clients to focus solely on market growth.

Our Vision

To be the undisputed leader and benchmark for e-commerce fulfillment and logistics excellence across the MENA region, recognized for leveraging innovation to connect every brand with every customer, faster and more efficiently than ever before.

INDUSTRIES WE SUPPORT



Cosmetics



Food



Home Décor



Consumer Electronics



Toys



Sports Equipment



Fashion & Retail

VALUE ADDED SERVICES

Pick & Pack

Streamline fulfilment for speed and accuracy. Our expert team handles every order—from single items to bulk shipments—with precision. We carefully pick and pack your products, reducing handling time, cutting freight charges, and ensuring accurate, timely delivery to your customers.



ERP Solution

Manage your entire e-commerce operation from a single platform. Our state-of-the-art ERP system centralizes inventory, order, and shipping management. This allows you to monitor performance, make data-driven decisions, boost operational efficiency, and significantly enhance the customer experience.



B2C and B2B Omnichannel Sales

Maximize reach across all sales channels. Our omnichannel solutions integrate your product sales across various marketplaces (like Amazon, Noon, Souq, etc.). Sell everywhere your target audience shops, to increase your sales volume and accelerate business growth.



Same Day, Next Day, and Bullet Deliveries

Meet urgent client needs with guaranteed speed. Perfect for time-critical orders, our express services—including Same-Day, Next-Day, and specialized Express Delivery (4 Hours)—ensure fast, reliable service. Provide your customers with the urgency they demand to enhance satisfaction and loyalty.



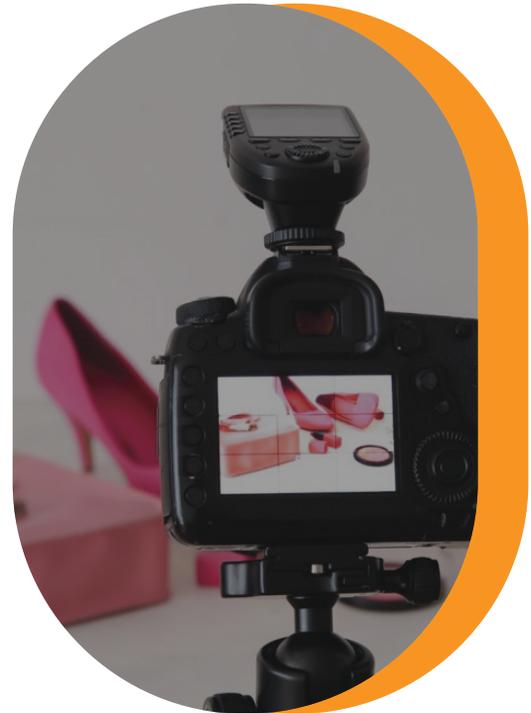
Quality Check

Ensure product integrity before shipment. Our Quality Check process provides crucial verification of goods against client specifications before storage or delivery. Minimize errors, prevent costly returns, to perfectly meet your customer's expectations.



Product Photography

Elevate your online presence with professional visuals. We provide expert photography services that capture your products accurately and attractively. This ensures your e-commerce listings are optimized to increase conversion rates and enhance your brand's professional image.



Product Personalisation

Deliver unique brand experiences with custom finishing. From professional hot-press printing for sports jerseys to various custom print options, we offer tailored personalization services. This allows you to offer bespoke products that increase customer loyalty, drive higher sales margins, and set your brand apart.



Knitting Services

Efficiently create saleable product bundles. Our Knitting Services simplify the process of assembling, packaging, and labelling products to be sold as single units. We follow your specifications to improve operational efficiency and increase overall sales volume.



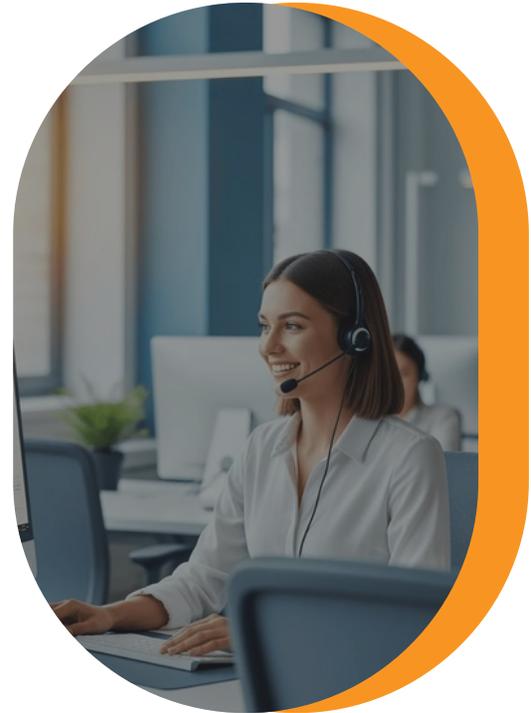
IOR and EOR Services

Expand globally without regulatory headaches. We act as your Importer/Exporter of Record (IOR/EOR), handling all necessary documentation and compliance requirements for international trade. This service removes barriers, allowing you to seamlessly reach new markets worldwide.



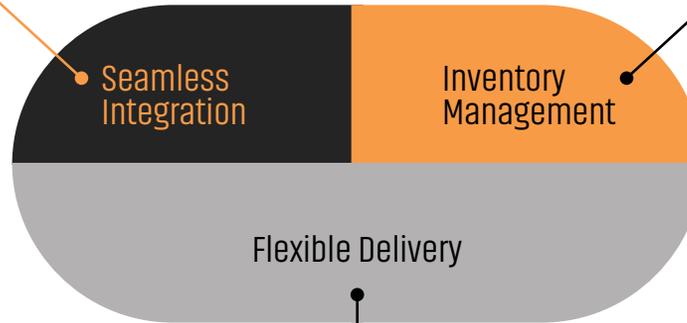
Multilingual Customer Service

Enhance satisfaction with dedicated, **localized support**. Our multilingual customer care team offers dedicated account management and communication in various languages, including Arabic. Fast and clear support to improve retention and provide a seamless, trusted service experience.



WHAT WE DO?

Connect your e-commerce store with our system to sync your inventory automatically.



Securely house and manage your inventory within our modern fulfilment centres.

Flexible Delivery

We pick, pack, and deliver either by express (same day or next day) or through standard options (3-5 working days).

Our Tech Partners



Our LMD Partners



REVERSE LOGISTICS SIMPLIFIED

Efficient handling of product returns, refurbishments, recycling and reshipping for seamless e-commerce operations

Our Services



Product collection & inspection

- ▶ Fast and reliable pickup
- ▶ Quality checks to evaluate product conditions



Return Processing

- ▶ Accurate inventory updates
- ▶ Refurbishment and restocking service



Exchange & Reshipping

- ▶ Streamlined exchange process
- ▶ Quick delivery of replacement products

Why choose CSS eLogix?



Hassle-free Returns Management

- ▶ Streamlined processes for businesses



Cost Optimization

- ▶ Minimize overhead cost efficiently



Boost customer Trust

- ▶ Enhanced satisfaction with smooth return policies



Reduce waste

- ▶ Minimize environmental impact by cutting waste

BESPOKE KNITTING & BRANDING SERVICES

Specialized solutions designed to streamline your logistics and deliver exceptional customer experience

Our Services



White-Glove Handling: Hand inspections for loose threads and finishing to ensure product consistency.



Premium Storage: Climate-controlled facilities to protect fine yarns, cashmere, and hand-crafted items from moisture and dust.



Bespoke Assembly: Precise component sorting, custom gift bundling, and kit assembly.



On-Site Care: Protective wrapping for transit and on-site repairs to maintain pristine product condition.

Bespoke Branding & Luxury Packaging



Custom Labeling: Branded tags, size labels, and specific care instructions.



Luxury Materials: Premium velvet bags, elegant gift boxes, and eco-friendly wraps.



Personalized Touches: Custom handwritten notes and branded ribbons for an elite unboxing experience.



Social Media Appeal: Engaging designs created to encourage brand interaction and online sharing.

Why Choose CSS eLogix?



Tailored Solutions: Specialized logistics designed specifically for the luxury fulfillment industry.



Scalable Operations: Reliable support for seasonal peaks and high-volume orders.



Regional Expertise: Seamless operations across the UAE, Bahrain, Qatar, KSA, and the UK.



Quality First: Rigorous quality control and impeccable attention to every detail.

PRECISION CONTROLLED WAREHOUSING

Temperature controlled warehousing solutions designed to ensure the safety of your most sensitive products throughout the entire supply chain



Ambient Pallet Storage

Secured Palletized storage for large volume inventory



Ambient Fulfillment Area

Dedicated space for pick, pack and shipping operations of boxed goods

Why choose CSS eLogix?



Quality & Integrity

- ▶ Rigorous handling protocols to ensure that your products never deviate from their required specifications



Inventory & Fulfillment

- ▶ Protect your product's shelf life from arrival to final delivery



Global Reach:

- ▶ Located in the heart of Dubai for quick fulfilment



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📍 UAE | BAH | QAT | KSA | UK



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